

Dear Sir or Madam,

Currently we are all experiencing a situation that confronts us with new, unprecedented challenges; which we are endeavouring to master as swiftly as possible. We at KENT are here to help you and have taken all the necessary steps to ensure that we can continue to provide you with KENT's usual excellent delivery service and support in the coming weeks. This applies to customer support, orders and also the shipping of all KENT products. We would like to assure you that we have sufficient stocks of all goods, increased the minimum holdings and set up appropriate capacities. In addition, we have, at the same time, taken all necessary protective measures with regard to COVID 19, better known as Coronavirus.

Many of our sales and administrative employees are working from home or in separate shifts. In our logistics centre, we have already been working on a strictly separated shift system for past 5 days in order to keep the risk for our employees as low as possible while ensuring maximum service levels.

By hiring additional staff, we can thus ensure that you will receive your orders as quickly and reliably as usual. Our employees are still there for you - in sales areas where no restrictions exist and also personally and on site if you wish - and in all other areas which might be subject to restrictions we are available for you via telephone, WhatsApp or e-mail. Our technical advisors will continue to be available to you and help you as usual.

For questions regarding orders, availability of goods or technical advice you can reach us at:

Forsyth House, Pitreavie Drive Pitreavie Business Park Dunfermline, Fife KY11 8US

Telephone number: +44 (0) 1383 740 080

E-mail address: kentinfo.uk@kenteurope.com

Please remember - your technical sales consultant is still there for you - and you can reach him on the usual mobile phone number. Especially in difficult times and the current restrictions, reliable and safe products are more important than ever.

We continue to do everything to be there for you and your customers.

Stay healthy !

Nick Aylward Country
Manager KENT UK

